John Quinn

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Objective

A position which will utilize and expand my experience building information systems.

Education

- Bachelor of Science in Computer Science from Drake University in Des Moines, Iowa.
- Sun Certified Programmer for the Java 2 Platform.
- Salesforce.com Certified Platform Developer I, #20636173

Summary

Salesforce.com	Java	JavaScript	Node	Apache
Apex	JSP/Servlets	HTML	PHP	Tomcat
Visualforce	Lightning Web Components	CSS	SQL	Unix

Work Experience

September 2018 to Present
Salesforce Developer, Design Within Reach / Herman Miller, Stamford, Connecticut.
- Create applications that solve complex business requirements on a Salesforce.com platform serving over 800 users for a leading online furniture retailer across 3 brands.
- Interface Sales/Service Cloud with Marketing Cloud, Commerce Cloud and many third-party apps.
- Implemented a new Case Management Process, Single Sign-On and Chat.
- Converting the company to the Lightning Experience.

April 2010 to August 2018
Web Application Developer, Fujifilm Holdings USA Inc., Valhalla, New York.
- Create applications for a wide range of businesses using Java, Tomcat, Hibernate, Struts, Salesforce.com and Google App Engine.
- Integrate data between a wide variety of systems including SAP, Astea and Salesforce.com Sales Cloud, Service Cloud and Oracle CPQ.
- Create Lightning components in Salesforce.com, manage deployments and implementations.
- Implement Salesforce Service Cloud with Field Service for an FDA Level 3 Validated medical device service organization, with 400 users plus Communities.

May 2005 to April 2010
Programmer/Analyst, Fujifilm Medical Systems USA Inc., Stamford, Connecticut.
- Create applications for a leading provider of medical equipment using Java, JRun, Servlets with Struts and Hibernate, JSP and Macromedia Flash Remoting.
- Lead the design phase of a complete rewrite of the Quoting and Approval application.
- Migrate data and manage interfaces for Astea Service Management System, an FDA qualified application.
- Integrate ERP data with Salesforce.com Sales Cloud

October 2002 to March 2005
Programmer/Analyst, VitalWorks, Inc., Ridgefield, Connecticut.
- Created applications that securely handle patient information for a leading provider of medical practice management systems using Java, Tomcat, Servlets, JSP and Struts.
- Designed PracticeExchange using structured specifications and design patterns; coded it in Java using RMI over SSL on Tomcat accessing Microsoft SQL Server and Sybase databases; implemented it in a distributed environment in customer beta sites.
- Created new features and maintain InfoUnplugged, an application that sends information from the Practice Management System to a handheld device.
- Maintained Radiology application.

June 2001 to March 2002
Senior Software Engineer, Light Communications, Inc., Petaluma, California.
- Designed and coded extensions to the Cisco Customer Interaction Suite using Java.
- Created solutions based on CCIS using PHP, HTML and JavaScript.
- Implemented solutions, trained customers at their site and advised sales teams.

January 2000 to April 2001
Web Development Engineer, FamilyWonder, Inc. / Sega, San Francisco, California.
- Designed, coded and implemented internal tools and applications for an internet retailer of children's video, music, toys and books using Perl and Java on a Sun Solaris server running Oracle databases, and projects that included BEA Systems Weblogic and ATG Dynamo.

August 1995 to January 2000
Senior Programmer Analyst, ComputersAmerica, Inc., San Rafael, California.
- Implemented Trend distribution management software on an IBM RS/6000 using AIX for a national computer reseller with $80 million in annual revenue. Wrote and maintained custom reports and functions in Progress accessing Trend.
- Managed, and completely re-wrote, Electronic Data Interchange system that supplied $1 million worth of products monthly.
- Wrote and maintained intranet applications using Java Servlets, JSP, JDBC and HTML, PHP and Cold Fusion. Administered Windows NT network with 8 servers and 100 clients.
- Implemented SalesLogix contact management software in the enterprise.

August 1994 to August 1995
Programmer/Analyst, Compucom Systems Inc., Dallas, Texas.
- Wrote and maintained applications for the management of Electronic Data Interchange for a national computer reseller with revenues over a billion dollars, according to standard methodologies and source-code control procedures.
- Managed EDI processes and trading partner relationships.

August 1992 to August 1994
Programmer/Analyst, Cedex Services International, Lafayette, California.
- Wrote an application to collect, store, format and move data pertaining to the maintenance and repair of shipping equipment using Electronic Data Interchange and Progress. Sold to 300 users worldwide (since grown to 600).
- Wrote and maintained programs to customize and automate communications with existing systems.
- Installed and maintained a five-user Novell Netware local area network.

April 1987 to August 1992
Programmer/Analyst, Unicon International, San Francisco, California.
- Wrote and maintained applications to manage the surveying of shipping equipment for a $25 million company, including billing, data entry and statistical reports.
- Wrote and maintained an application to manage the costs of shipping equipment maintenance and repair.
- Administered system consisting of a VAX/VMS system, and a twenty-user Novell Netware local area network, including backup, maintenance and software and hardware installation.